

E911 Notice



Vyve Broadband voice services use the electrical power and Internet access in your home. You may not be able to make 911 calls, or rely on communication to and from non-voice communications equipment (including security systems), if there is a power outage, Vyve Broadband experiences network or technical problems, the Internet connection becomes overloaded, you use a non-native phone number or your Internet service is suspended, terminated or fails. A backup battery may provide power for only a limited time and its performance is not guaranteed. A correct service address is needed to deliver your proper location information to a 911 operator. If you move Vyve Broadband-provided equipment to a different address, call us at 1-855-FOR-VYVE. When a 911 call is placed you may need to instruct the operator of your location.

