

# CCB and Vyve Broadband Service Bill Comparison

At Vyve Broadband, we're proud to be your new service provider. Soon your service bill will have a new look. We've created this side-by-side comparison that explains how to read your new bill.



COMMUNITY CABLE & BROADBAND  
PO BOX 307  
SKIATOOK, OK 74070

918-396-3019  
Thank you for subscribing to Community Cable & Broadband!  
Payment is due by the 10th to avoid a \$5.00 late fee.

**13** Billing Questions Please Call  
918-396-3019

Welcome to Vyve Broadband. Please watch your mail for important information about your account and services. Coming soon - A new bill, faster speeds, and MORE!

**2** Account Number: 999-999999 Due Date: 10/1/2023

**Account Summary**

Billing Date: John Doe, 9999 W CHESTNUT PL, SKIATOOK OK 74070 **1**

Payments through: 09/19/2023

Previous balance: \$99.42 **3**

Payments: (\$99.42)

After Payments: \$0.00

**Current Month Activity**

| Date      | Description of Service | Amount  |
|-----------|------------------------|---------|
| 9/5/2023  | 9999                   | (99.42) |
| 10/1/2023 | FAMILY BASIC           | 37.95   |
| 10/1/2023 | ULTIMATE               | 59.95   |
|           | FRANCHISE FEE <b>4</b> | 1.52    |

**7** Service Address:  
9999 W CHESTNUT PL  
SKIATOOK OK 74070

| Due Date  | Account No. | Previous Bal. | Payments  | Current Charges | Amount Due | Amt Enclosed |
|-----------|-------------|---------------|-----------|-----------------|------------|--------------|
| 10/1/2023 | 999-999999  | \$99.42       | (\$99.42) | \$99.42         | \$99.42    | <b>5</b>     |

Please indicate the amount enclosed, do not send cash!  
Please make check or money order payable to:  
COMMUNITY CABLE & BROADBAND  
PO BOX 307  
SKIATOOK, OK 74070

John Doe  
9999 W CHESTNUT PL  
SKIATOOK OK 74070

- 1 Service Address**
- 2 Customer Account Number**  
Date Bill was Processed and Dates of Service for this bill
- 3 Previous Activity**  
Information about activity prior to the current billing cycle
- 4 New Activity**  
Information on the latest activity for the current billing cycle
- 5 Total Due**  
This is the total amount due for this bill, which includes current activity and any outstanding previous activity
- 6 Billing Onserts**  
Check here for exciting updates and exclusive offers
- 7 Payment Coupon**  
The barcode feature will enable faster processing at our payment centers. Be sure to include your payment coupon when paying your bill by mail

922966 000237 000237 1 1 0 0 3340 0 0 0 0 1 8760712 1

**Vyve broadband** YOUR LOCAL INTERNET, TV AND PHONE COMPANY

**1** John Doe  
For Service at:  
9999 W Rogers Blvd  
SKIATOOK OK 74070

Account Number: **2** 999-999999  
Billing Date: 10/09/23  
Billed From: 10/06-11/05/23

**3** Previous Activity

|                  |        |
|------------------|--------|
| Previous Balance | 0.00   |
| Payments         | 0.00   |
| Balance Forward  | \$0.00 |

**4** New Activity

|                               |                 |
|-------------------------------|-----------------|
| Vyve Internet Service         | 59.99           |
| Vyve Video Service            | 62.74           |
| Vyve Equipment Rental         | 14.99           |
| Vyve Special Offer(s)         | - 30.00         |
| Taxes, Fees and Other Charges | 2.59            |
| <b>Total New Activity</b>     | <b>\$110.31</b> |

**5** Total Amount Due 10/25/23  
\$110.31

Please detach, enclose the section below with your payment and write your account number on your check

922966 7346 922966 7346

**Vyve broadband** RETURN SERVICE REQUESTED





000237

**7** \*AUTO\*\*ALL FOR AADC 740 237 T2:4 237 1 AB 0.534  
John Doe  
9999 W ROGERS BLVD  
SKIATOOK OK 74070-3904

Make Checks Payable and Remit To:  
Vyve Broadband  
PO Box 258843  
Oklahoma City, OK 73125-8843

320447550234000110315

- 8 **Important Notices**  
Brief information about any service or channel changes
- 9 **Package Info**  
Information about package pricing
- 10 **Vyve Special Offers**  
Any promotions or discounts you may receive
- 11 **Taxes and Fees**
- 12 **Paperless Billing and Autopay Information**
- 13 **Customer Service Phone Number**


YOUR LOCAL INTERNET, TV AND PHONE COMPANY




|  |                          |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
|--|--------------------------|--|------------------|--------|-----------------|--------|------------------------------|--|------------------------------------|---------|------------------------------------|----------------|---------------------------|--|------------------------------|-------|---|-------|------------------------------|------|---------------------------------|----------------|------------------------------|--|-----------------------------------|-------|------------------------------------|----------------|------------------------------|--|------------------------------------|----------------|--------------------------------------|--|------------------------|------|---------------|------|--|---------------|------------------|-----------------|---|
| <table border="0" style="width: 100%;"> <tr> <td colspan="2"><b>Previous Activity</b></td> </tr> <tr> <td>Previous Balance</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>Balance Forward</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td colspan="2"><b>Vyve Internet Service</b></td> </tr> <tr> <td>VYVE 105MB INTERNET 1 10/06..11/05</td> <td style="text-align: right;">\$59.99</td> </tr> <tr> <td><b>Total Vyve Internet Service</b></td> <td style="text-align: right;"><b>\$59.99</b></td> </tr> <tr> <td colspan="2"><b>Vyve Video Service</b></td> </tr> <tr> <td>LIMITED BASIC 1 10/06..11/05</td> <td style="text-align: right;">35.00</td> </tr> <tr> <td>BROADCAST RETRANSMISSION 1 10/06..11/05</td> <td style="text-align: right;">27.56</td> </tr> <tr> <td>COPYRIGHT FEE 1 10/06..11/05</td> <td style="text-align: right;">0.18</td> </tr> <tr> <td><b>Total Vyve Video Service</b></td> <td style="text-align: right;"><b>\$62.74</b></td> </tr> <tr> <td colspan="2"><b>Vyve Equipment Rental</b></td> </tr> <tr> <td>CABLE MODEM RENTAL 1 10/06..11/05</td> <td style="text-align: right;">14.99</td> </tr> <tr> <td><b>Total Vyve Equipment Rental</b></td> <td style="text-align: right;"><b>\$14.99</b></td> </tr> <tr> <td colspan="2"><b>Vyve Special Offer(s)</b></td> </tr> <tr> <td><b>Total Vyve Special Offer(s)</b></td> <td style="text-align: right;"><b>- 30.00</b></td> </tr> <tr> <td colspan="2"><b>Taxes, Fees and Other Charges</b></td> </tr> <tr> <td>FCC Fee 1 10/06..11/05</td> <td style="text-align: right;">0.09</td> </tr> <tr> <td>FRANCHISE FEE</td> <td style="text-align: right;">2.50</td> </tr> <tr> <td><b>Total Taxes, Fees and Other Charges</b></td> <td style="text-align: right;"><b>\$2.59</b></td> </tr> <tr> <td><b>Total Due</b></td> <td style="text-align: right;"><b>\$110.31</b></td> </tr> </table> | <b>Previous Activity</b> |  | Previous Balance | \$0.00 | Balance Forward | \$0.00 | <b>Vyve Internet Service</b> |  | VYVE 105MB INTERNET 1 10/06..11/05 | \$59.99 | <b>Total Vyve Internet Service</b> | <b>\$59.99</b> | <b>Vyve Video Service</b> |  | LIMITED BASIC 1 10/06..11/05 | 35.00 | BROADCAST RETRANSMISSION 1 10/06..11/05 | 27.56 | COPYRIGHT FEE 1 10/06..11/05 | 0.18 | <b>Total Vyve Video Service</b> | <b>\$62.74</b> | <b>Vyve Equipment Rental</b> |  | CABLE MODEM RENTAL 1 10/06..11/05 | 14.99 | <b>Total Vyve Equipment Rental</b> | <b>\$14.99</b> | <b>Vyve Special Offer(s)</b> |  | <b>Total Vyve Special Offer(s)</b> | <b>- 30.00</b> | <b>Taxes, Fees and Other Charges</b> |  | FCC Fee 1 10/06..11/05 | 0.09 | FRANCHISE FEE | 2.50 | <b>Total Taxes, Fees and Other Charges</b> | <b>\$2.59</b> | <b>Total Due</b> | <b>\$110.31</b> | <p>Account Number: 999-99999</p> <p>Billing Date: 10/09/23</p> <p>Billed From: 10/06-11/05/23</p> <p><b>IMPORTANT PAYMENT INFORMATION</b><br/>To ensure your payment is processed promptly, please mail check or money order only. Payment is due by the due date indicated on this bill. A late fee will be applied to any outstanding balance remaining after the due date. Direct all address changes and other written correspondence to your local office. Correspondence other than payments will no longer be accepted at the address listed on the remit coupon. All cash payments should be made in person at your local office. Thank you for your business!</p> <p><b>CLOSED CAPTIONING</b><br/>For immediate closed captioning issues, contact your local Vyve office or call 855-FOR-VYVE (phone). Written closed captioning complaints should be sent to: Vyve Broadband, LLC, Four International Drive, Suite 330, Rye Brook, NY 10573, attn: General Counsel, or (914) 234-8371 (fax) or <a href="mailto:closedcaptioningissues@vyvebb.com">closedcaptioningissues@vyvebb.com</a> (email).</p> <p>As a reminder, VYVE'S disclosures, policies, and customer agreements change from time to time. Our website always contains the most current versions and we recommend that you review them on a regular basis. See: <a href="http://www.vyvebroadband.com/company/policies">http://www.vyvebroadband.com/company/policies</a></p> <p>Looking for help installing, accessing, or using a Vyve product or service? Vyve's Help Center is chock full of the information you need. Check it out at <a href="http://www.vyvebroadband.com">www.vyvebroadband.com</a></p> <p>There will be a 2.5% card processing fee assessed on all payments made with a card. Payments made by ACH transfer will not be assessed this fee.</p> |
| <b>Previous Activity</b>   |                          |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| Previous Balance   | \$0.00                   |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| Balance Forward  | \$0.00                   |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Vyve Internet Service</b>   |                          |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| VYVE 105MB INTERNET 1 10/06..11/05   | \$59.99                  |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Total Vyve Internet Service</b>   | <b>\$59.99</b>           |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Vyve Video Service</b>  |                          |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| LIMITED BASIC 1 10/06..11/05   | 35.00                    |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| BROADCAST RETRANSMISSION 1 10/06..11/05  | 27.56                    |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| COPYRIGHT FEE 1 10/06..11/05   | 0.18                     |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Total Vyve Video Service</b>  | <b>\$62.74</b>           |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Vyve Equipment Rental</b>   |                          |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| CABLE MODEM RENTAL 1 10/06..11/05  | 14.99                    |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Total Vyve Equipment Rental</b>   | <b>\$14.99</b>           |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Vyve Special Offer(s)</b>   |                          |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Total Vyve Special Offer(s)</b>   | <b>- 30.00</b>           |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Taxes, Fees and Other Charges</b>   |                          |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| FCC Fee 1 10/06..11/05   | 0.09                     |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| FRANCHISE FEE  | 2.50                     |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Total Taxes, Fees and Other Charges</b>   | <b>\$2.59</b>            |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |
| <b>Total Due</b>   | <b>\$110.31</b>          |  |                  |        |                 |        |                              |  |                                    |         |                                    |                |                           |  |                              |       |   |       |                              |      |                                 |                |                              |  |                                   |       |                                    |                |                              |  |                                    |                |                                      |  |                        |      |               |      |  |               |                  |                 |   |

**12**

**Manage your account online at [VyveBroadband.com/MyVyve](http://VyveBroadband.com/MyVyve)**

*Keep a tree alive with Vyve! Enroll in Paperless billing today*

Just provide us with your email address below and we'll do the rest.  
Your next month's statement will arrive in your inbox instead of your mailbox.

Yes, sign me up Paperless Billing.

Email: \_\_\_\_\_

Signature: \_\_\_\_\_

*Choose Auto Pay and be on your way!*

Tired of writing checks each month? Then you'll love our convenient Auto Pay solution! It's the easy, hassle-free way to have funds automatically sent from the account of your choice.

Yes, please send me more information on Auto Pay. The best way to contact me is by:

Email: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

**13**

**Local Office Nearest You**  
Please call 855-FOR-VYVE

**Local Franchise Authority**  
Please call 855-FOR-VYVE

