

# **Network Engineer**

Eagle, Vyve and Northland are leading broadband Internet providers serving largely non-urban communities in 16 states. A technology leader in the cable and broadband sectors, Vyve Broadband offers an extensive range of broadband, fiber connectivity, cable television and voice services for commercial and residential customers. Residential services include high-speed Internet with speeds up to Vyve Gig, all-digital, high-definition video and fully featured digital voice. Vyve Business Services provides optical Ethernet, PRI and hosted voice services to the business community. Together, Eagle, Vyve and Northland serve areas of Alabama, Arkansas, California, Colorado, Georgia, Idaho, Kansas, Louisiana, Nebraska, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, Washington, and Wyoming.

Vyve is looking for a highly motivated and technically skilled person to fill the position of Network Engineer for the Hays, KS or Salina, KS area. This person should possess excellent customer service skills and have the ability to work in an exciting and fast paced environment. The candidate should possess a great desire to provide top-level service to our clients.

#### **Experience:**

Three years of experience, or the equivalent, working on Windows servers, network switching, wireless and security technology, good customer service and communication skills. CompTIA Network+ certification or equivalent beneficial.

## Requirements:

- Will be required to work directly with business customers in many aspects, such as
  troubleshooting issues and maintaining network and information systems. Must be able
  to work with different customer verticals (i.e. Education, Health Care, Non-Profit), who
  have chosen Vyve Technology Solutions are their outsourced IT partner.
- Assist in designing and deploying projects for the Technology Solutions team
- Educate our clients in system operation and administration.
- Support our managed services clients by proactively monitoring customer networks and systems using our remote management tools and defined procedures.
- Provides on-site and telephone support for the Technology Solutions support team.
- Documentation and organizational skills are critical for the position along with tracking time and expenses for billing purposes and time utilization.
- Researches applicable new and alternative technologies.
- Performs other miscellaneous duties as assigned by management.

#### Salary:

Compensation is commensurate with experience, along with a competitive benefits package including health insurance, 401(k), paid vacation, and employee stock ownership plan.

## Other Information:

The selected candidate will be required to pass a criminal history background check and motor vehicle check. Applications will be accepted until the position is filled.

Vyve Broadband, Northland Communications, and Eagle Broadband are equal opportunity employers and do not unlawfully discriminate against employees or applicants for employment on the basis of an individual's race, color, religion, creed, sex, national origin, age, handicap, disability, marital status, veteran status, reserve or National Guard status, or any other status protected by applicable law.