



Quality Control Analyst

Job Description

Vyve Broadband, founded in 2012, is an innovative company serving largely non-urban communities in eight states, including Oklahoma, Texas, Arkansas, Kansas, Louisiana, Tennessee, Georgia and Wyoming. A technology leader in the cable and broadband sectors, Vyve Broadband offers an extensive range of broadband, fiber connectivity, cable television and voice services for commercial and residential customers. Vyve was formed as a platform to provide the very best next-generation services and features available, along with a sector-leading customer experience. Residential services include high-speed Internet with speeds up to 1 Gig, all-digital, high-definition video and fully featured digital voice. Vyve Business Services include optical Ethernet, PRI and hosted voice services for the business community.

JOB RESPONSIBILITIES

- Assure installation work and documentation meets the requirements of the company policies and procedures through observation, communication, post-inspection, reporting and final acceptance.
 - Complete job site inspections and log all craftsmanship and customer education deficiencies and procedural discrepancies observed. Define the proper resolution(s) to be followed to correct the deficiencies and discrepancies.
- Perform quality control inspections for customer premise installations to ensure compliance with quality & safety guidelines (includes compliance with requirements outlined in applicable regulations such as OSHA & FCC as well as following procedures as outlined in the NEC, NESC, other Installation, Technical Operations, Safety Manuals & Employee Handbook).
- Participate in ongoing technical training as required.
- Care and general maintenance of company assigned vehicles, tools, test equipment and safety equipment.
- Travel is required.
- Operate PC and MS Office program software.
- Other duties as assigned.

QUALIFICATIONS

- Knowledge of Communications installation and service experience a plus.

- Proficient in the use of standard installation and hand tools.
- Knowledge of applicable regulatory code requirements; i.e. grounding, minimum separation between cable and electrical wires, etc. a plus
- Professional verbal communication and telephone skills.
- Ability to complete assigned work in an efficient and organized manner.
- Ability to work with detail and produce accurate results.
- Ability to perform physically demanding work and lift up to 75 pounds.
- Valid driver's license with proven good record and without driving limitations or suspensions.
- Ability to work in a goal oriented and schedule driven environment with flexibility to work the hours required to meet the demands.
- Attendance and punctuality are both essential functions of this position.

WE PROUDLY OFFER:

- **a friendly and fun work environment**
- **communication and training**
- **great benefits package**
- **courtesy cable (in our markets)**
- **a culture that encourages growth**

Vyve Broadband is an equal opportunity employer and does not unlawfully discriminate against employees or applicants for employment on the basis of an individual's race, color, religion, creed, sex, national origin, age, handicap, disability, marital status, veteran status, reserve or National Guard status, or any other status protected by applicable law.