



Senior IT Analyst

Vyve Broadband, founded in 2012, is an innovative company serving largely non-urban communities in eight states, including Oklahoma, Texas, Arkansas, Kansas, Louisiana, Tennessee, Georgia and Wyoming. A technology leader in the cable and broadband sectors, Vyve Broadband offers an extensive range of broadband, fiber connectivity, cable television and voice services for commercial and residential customers. Vyve was formed as a platform to provide the very best next-generation services and features available, along with a sector-leading customer experience. Residential services include high-speed Internet with speeds up to 1 Gig, all-digital, high-definition video and fully featured digital voice. Vyve Business Services include optical Ethernet, PRI and hosted voice services for the business community.

Technical Qualifications:

Must be able to combine strong analytical skills and problem-solving abilities with project management skills. Excellent interpersonal skills are crucial to reconciling disparate needs of technical personnel and end-users. Must also be acutely aware of the latest technology and how best to leverage its capabilities for an organization.

Responsibilities and Experience:

- Client focused, committed to excellence, strong attention to detail and a team player.
- Participate in all phases of the systems development life cycle, including requirements analysis, development, testing and deployment.
- Excellent oral and written communication skills.
- Strong organizational skills, time management and troubleshooting/problem solving skills.
- Ability to work in a team oriented environment.
- Intermediate working knowledge of various Windows OS environments and server level software.
- Excellent verbal, written and interpersonal communication skills, demonstrating the ability to communicate information technology concepts to non-technology personnel.
- Effective and proven ability to move projects forward on a schedule with minimal direct supervision.
- Dedication to providing quality work and completing tasks within specific timeframes.
- Strong commitment to customer service.

Requirements:

- 3 to 5 years' experience with Windows desktops and Windows and Linux servers and related software such as Exchange, SQL Server, Skype for Business, etc
- Intermediate understanding of LAN/WAN operations
- Ability to evaluate software
- Strong problem solving and critical thinking skills

Preferences:

- Specific knowledge of Microsoft Lync 2013 and/or Skype for Business 2015 server administration
- Specific knowledge of Microsoft SQL Server administration
- Microsoft or CompTIA certifications a plus
- Knowledge of Cisco and MikroTik configuration a plus
- VoIP Phone system knowledge

WE PROUDLY OFFER:

- A friendly and fun work environment
- Communication and training
- Great benefits package
- A culture that encourages growth

Vyve Broadband is an equal opportunity employer and does not unlawfully discriminate against employees or applicants for employment on the basis of an individual's race, color, religion, creed, sex, national origin, age, handicap, disability, marital status, veteran status, reserve or National Guard status, or any other status protected by applicable law.