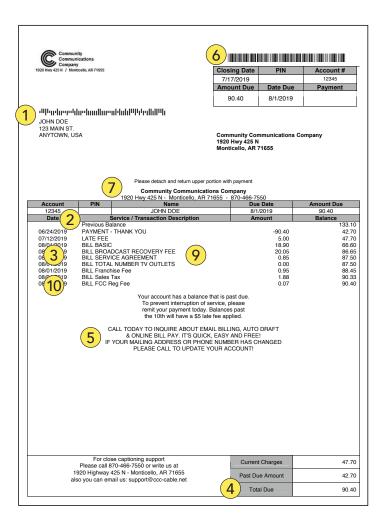
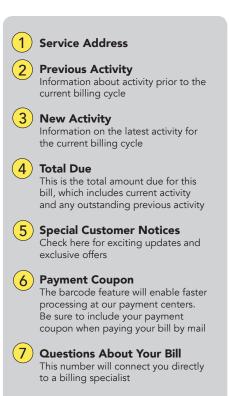
CCC and Vyve Broadband Service Bill Comparison

At Vyve Broadband, we're proud to be your new service provider. Soon your service bill will have a new look. We've created this side-by-side comparison that explains how to read your new bill.









- **Previous Activity** Information about activity prior to the current billing cycle
- **Details About Your Service** Information about activity prior to the current billing cycle
- **Taxes and Fees**
- **Additional Information About Payments and Special Offers**



YOUR LOCAL INTERNET, TV AND PHONE COMPANY





123-456789

08/08/19



	Frevious Activity			Account Number:	
	Previous Balance		\$44.40		
•	Online Credit Card Payment	07/17/19	- 44.40	Billing Date:	
5	Balance Forward		\$0.00	Billed From:	(
_					

Vyve Internet Service VYVE 25 INTERNET 08/07..09/06 49 99 \$49.99 Total Vyve Internet Service Vyve Equipment Rental HOME NETWORKING

Total Vyve Equipment Rental \$11.95 Vyve Special Offer(s) Total Vyve Special Offer(s) - 14.99

Taxes, Fees and Other Charges STATE SALES TAX 0.60 COUNTY SALES TAX 0.56 CITY SALES TAX 0.16 \$1.32 Total Taxes, Fees and Other Charges

\$48.27 **Total Due**

08/07-09/06/19

IMPORTANT PAYMENT INFORMATION To ensure your payment is processed promptly, please mail check or money order only. Payment is due by the due date indicated on this bill. A late fee of \$7 will be applied to any outstanding balance remaining after the due date. Direct all address changes and other written correspondence to your local office. Correspondence other than payments will no longer be accepted at the address listed on the remit coupon. All cash payments should be made in person at your local office. Thank you for your business!

CLOSED CAPTIONING
For immediate closed captioning issues, contact your local Vyve office or call 855-FOR-VVVE (phone). Written closed captioning complaints should be sent to: Vyve Broadband, LLC, Four International Drive, Suite 330, Rye Brook, NY 10573, attn: General Counsel, or (914) 234-8371 (fax) or closedcaptioningissues@vyvebb.com (email).

As a reminder, VYVE'S disclosures, policies, and customer agreements change from time to time. Our website always contains the most current versions and we recommend that you review them on a regular basis. See: http://www.vyvebroadband.com/company/policies

Please note Vyve's new retail office hrs in Westlake, LA-

8:30am-5:30pm

You will still have 24/7 access to our technical support team and can take advantage of a number of ways to pay your bill outside of our retail hours, including our automated phone payment system or online payment feature-available any time day or night-or make payments at most Walmart locations during their

Manage your account online at VyveBroadband.com/MyVyve

Choose Auto Pay and be on your way!

Tired of writing checks each month? Then you'll love our convenient Auto Pay solution! It's the easy, hassle-free way to have funds automatically sent from the account of your choice.

To enroll in Auto Pay, contact support@vyvebb.com.

Thanks for choosing Paperless Billing and keeping a tree alive with Vyve!

Local Office Nearest You Vvve Broadband

501 E. Ash St. McGehee, AR 71654

855-FOR-VYVE (855-367-8983)

Local Franchise Authority City of McGehee

PO Box 61 McGehee, AR 71654