

CCC and Vyve Broadband Service Bill Comparison

At Vyve Broadband, we're proud to be your new service provider. Soon your service bill will have a new look. We've created this side-by-side comparison that explains how to read your new bill.



Community Communications Company
1920 Hwy 425 N / Monticello, AR 71655

1 JOHN DOE
123 MAIN ST.
ANYTOWN, USA

2 Closing Date: 7/17/2019
3 PIN: 12345
4 Account #: 12345

5 Amount Due: 90.40
6 Date Due: 8/1/2019
7 Payment: 90.40

Community Communications Company
1920 Hwy 425 N
Monticello, AR 71655

Please detach and return upper portion with payment

1 Account: 12345
2 PIN: JOHN DOE
3 Due Date: 8/1/2019
4 Amount Due: 90.40

Date	Service / Transaction Description	Amount	Balance
06/24/2019	Previous Balance		133.10
07/12/2019	PAYMENT - THANK YOU	-90.40	42.70
08/01/2019	LATE FEE	5.00	47.70
08/01/2019	BILL BASIC	18.90	66.60
08/01/2019	BILL BROADCAST RECOVERY FEE	20.05	86.65
08/01/2019	BILL SERVICE AGREEMENT	0.85	87.50
08/01/2019	BILL TOTAL NUMBER TV OUTLETS	0.00	87.50
08/01/2019	BILL Franchise Fee	0.95	88.45
08/01/2019	BILL Sales Tax	1.88	90.33
08/01/2019	BILL FCC Reg Fee	0.07	90.40

Your account has a balance that is past due.
To prevent interruption of service, please
remit your payment today. Balances past
the 10th will have a \$5 late fee applied.

1 CALL TODAY TO INQUIRE ABOUT EMAIL BILLING, AUTO DRAFT
& ONLINE BILL PAY. IT'S QUICK, EASY AND FREE!
2 IF YOUR MAILING ADDRESS OR PHONE NUMBER HAS CHANGED
PLEASE CALL TO UPDATE YOUR ACCOUNT!

For close captioning support
Please call 870-466-7550 or write us at
1920 Highway 425 N - Monticello, AR 71655
also you can email us: support@ccc-cable.net

3 Current Charges: 47.70
4 Past Due Amount: 42.70
5 Total Due: 90.40

- Service Address**
- Previous Activity**
Information about activity prior to the current billing cycle
- New Activity**
Information on the latest activity for the current billing cycle
- Total Due**
This is the total amount due for this bill, which includes current activity and any outstanding previous activity
- Special Customer Notices**
Check here for exciting updates and exclusive offers
- Payment Coupon**
The barcode feature will enable faster processing at our payment centers. Be sure to include your payment coupon when paying your bill by mail
- Questions About Your Bill**
This number will connect you directly to a billing specialist

YOUR LOCAL INTERNET, TV AND PHONE COMPANY

1 JOHN DOE
For Service at:
123 MAIN ST.
ANYTOWN, USA

Account Number: 123-456789
Billing Date: 08/08/19
Billed From: 08/07-09/06/19

2 Previous Activity
Previous Balance: 44.40
Payments: -44.40
Balance Forward: \$0.00

3 New Activity
Vyve Internet Service: 49.99
Vyve Equipment Rental: 11.95
Vyve Special Offer(s): -14.99
Taxes, Fees and Other Charges: 1.32
Total New Activity: \$48.27

4 Total Amount Due 08/21/19
\$48.27

Keep a Tree Alive
with Vyve!
Enroll in Paperless Billing today.
Visit VyveBroadband.com/Green
or call 855-577-VYVE

Please detach, enclose the section below with your payment and write your account number on your check

Account Number: 123-456789
Payment Due: 08/21/19
Total Due: \$48.27
Amount Enclosed: \$

Make Checks Payable and Remit To:
Vyve Broadband
PO Box 258843
Oklahoma City, OK 73125-8843

RETURN SERVICE REQUESTED
VYVE BROADBAND
501 E. ASH ST.
MCGEEHEE, AR 71654

6 000007
ESTMT 7 T:
JOHN DOE
123 MAIN ST.
ANYTOWN, USA

060611083542000048279

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Previous Activity

Information about activity prior to the current billing cycle

9

Details About Your Service

Information about activity prior to the current billing cycle

10

Taxes and Fees

11

Additional Information About Payments and Special Offers

YOUR LOCAL INTERNET, TV AND PHONE COMPANY



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Previous Activity		
Previous Balance		\$44.40
Online Credit Card Payment 07/17/19		- 44.40
Balance Forward		\$0.00

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Vyve Internet Service		
VYVE 25 INTERNET 08/07..09/06		49.99
Total Vyve Internet Service		\$49.99

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Vyve Equipment Rental		
HOME NETWORKING 08/07..09/06		11.95
Total Vyve Equipment Rental		\$11.95

Vyve Special Offer(s)		
Total Vyve Special Offer(s)		- 14.99

Taxes, Fees and Other Charges		
STATE SALES TAX		0.60
COUNTY SALES TAX		0.56
CITY SALES TAX		0.16
Total Taxes, Fees and Other Charges		\$1.32

Total Due \$48.27

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IMPORTANT PAYMENT INFORMATION

To ensure your payment is processed promptly, please mail check or money order only. Payment is due by the due date indicated on this bill. A late fee of \$7 will be applied to any outstanding balance remaining after the due date. Direct all address changes and other written correspondence to your local office. Correspondence other than payments will no longer be accepted at the address listed on the remit coupon. All cash payments should be made in person at your local office. Thank you for your business!

CLOSED CAPTIONING

For immediate closed captioning issues, contact your local Vyve office or call 855-FOR-VYVE (phone). Written closed captioning complaints should be sent to: Vyve Broadband, LLC, Four International Drive, Suite 330, Rye Brook, NY 10573, attn: General Counsel, or (914) 234-8371 (fax) or closedcaptioningissues@vyvebb.com (email).

As a reminder, VYVE'S disclosures, policies, and customer agreements change from time to time. Our website always contains the most current versions and we recommend that you review them on a regular basis. See: <http://www.vyvebroadband.com/company/policies>

Please note Vyve's new retail office hrs in Westlake, LA-

Mon-Fri:
8:30am-5:30pm

You will still have 24/7 access to our technical support team and can take advantage of a number of ways to pay your bill outside of our retail hours, including our automated phone payment system or online payment feature-available any time day or night-or make payments at most Walmart locations during their business hours.

Manage your account online at VyveBroadband.com/MyVyve

Choose Auto Pay and be on your way!

Tired of writing checks each month? Then you'll love our convenient Auto Pay solution! It's the easy, hassle-free way to have funds automatically sent from the account of your choice.

To enroll in Auto Pay, contact support@vyvebb.com.

Thanks for choosing Paperless Billing
and keeping a tree alive with Vyve!

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Local Office Nearest You

Vyve Broadband
501 E. Ash St.
McGehee, AR 71654

855-FOR-VYVE (855-367-8983)

Local Franchise Authority

City of McGehee
PO Box 61
McGehee, AR 71654